



SND WORLD TOURISM PVT. LTD. - BOOKING TERMS AND CONDITIONS

We, SND World Tourism Pvt. Ltd., thank you for giving us the opportunity for booking your vacation or holiday travel with us. Through our professional services we understand your requirements. Based on your requirements, we are pleased to offer our professional services for your vacation or holiday travel booked with us. We take all efforts to ensure that you have a warm and delightful holiday experience and therefore please make sure you read the terms and conditions very carefully to avoid any misunderstanding and ensure a hassle-free and enjoyable travel.

Please read the following terms and conditions carefully:

You confirm that you have read, understood, and accepted the Booking Terms and Conditions mentioned herein below.

SND World Tourism Pvt. Ltd. is hereinafter referred as 'us', 'we', 'our', 'Company' and/or 'SND World Tourism Pvt. Ltd.'.

Customer/s are hereinafter referred as 'You', 'Client' and/or 'Customer'. Customer means the person/s in whose name and/or on whose behalf the booking is made and/or whose name(s) is or are on the confirmation ticket or confirmation voucher.

References to 'supplier' and/or 'third party providers' mean supplier or provider of any travel related products and services from restaurants, theme parks, cruises, foreign exchange dealers, caterers, railways, car rental operators, tour operators, hotels, courier companies, transportation and logistics companies, visa counselors, passport officers, and other relevant governmental agencies such as DGCA, airlines. We will rely on the authority of the person making the booking to act on behalf of any other travelers/persons on the booking and that person will bind all such other travelers/persons to these Booking Terms and Conditions.

BOOKING AMOUNTS AND FINAL PAYMENTS:

We require a full 100% booking amounts or the Minimum Booking Amount mentioned in the Quotation as the advance amount at the time of booking, as per Quotation supplied to the Client. Upon receipt of 100% booking amounts or the Minimum Booking Amount mentioned in the Quotation, the travel services or confirmed tickets will be issued to Clients by SND World Tourism Pvt. Ltd. Some airfares or services must be paid in full at the time of booking in advance. However, depending on the seasonality to the destination of travel, peak period, any events such as trade fairs, exhibitions, the booking amount is subject to change without prior notice. Accordingly, we shall advice you the amounts payable at the time of booking. In case of third party bookings, the non-refundable booking amount shall change depending upon the associated partner. The 100% booking amounts or the Minimum Booking Amount received towards advance amount at the time of booking is partially refundable (Booking Amount is refunded after deducting Charges as per SND World Tourism Pvt. Ltd.'s Cancellation Policy), non-transferable, and interest free amounts. The Balance Booking Amount is to be paid by the Client as per the deadline date mentioned in the Quotation supplied to the Client and Client must irrevocably agree for the same.



FORFEITURE OF BOOKING AMOUNT:

SND World Tourism Pvt. Ltd. has the right to forfeit the booking amounts and recover cancellation charges in the following events:

- The tour or booking is cancelled by the Client (including on grounds of medical reasons)
- Non-adherence of payment schedule as per the Quotation supplied to the Client

Following methods of payment are accepted:

- Debit or Credit Card Transactions (additional bank transaction charges may apply)
- Electronic Transfer (IMPS, NEFT, or RTGS)
- Payment by Cheque (subject to clearance before the intended Date of Travel)
- Cash
- Demand Drafts

Please provide us with the bank confirmation number (Reference Number) of the electronic payment made for faster reconciliation at our end. You must notify us of your payment once it has been made. When you pay by cheque, you agree not to stop payment of the cheque, even when you cancel a booking. You agree that we may apply the proceeds of the cheque to satisfy any liability you have to us, including any liability in respect of cancellation fees, before refunding the balance to you. Some airfares or services must be paid in full at the time of booking. Travel documents will not be issued until full payment with cleared funds is received. As per the government of India regulations, customers will have to provide photocopies of their Income Tax PAN (Permanent Account Number) Card to SND World Tourism Pvt. Ltd., at the time of Travel Bookings.

TAXES:

All monetary consideration to be paid by the Client is exclusive of Goods and Services Tax (GST), where applicable. If GST is imposed on a supply of Additional Services made pursuant to a booking, the recipient of that supply of Services, that is the Client must pay an amount equal to the GST, payable in respect of that supply of Services.

All amounts payable by the Client shall be paid free and clear of all deductions or withholdings. The Clients are required by Law to pay the complete GST without holding any deductions or withholdings and the Clients must undertake to remit any necessary filings for GST to the appropriate government authority and/or to SND World Tourism Pvt. Ltd. for the respective booking.

The Clients must undertake to pay necessary Goods and Services Tax (GST) so that the other party can claim a tax credit for such deduction or withholding and the Clients must agree to reasonably and in good faith to cooperate with SND World Tourism Pvt. Ltd. for the determination and administration of the tax collection and remittance responsibilities. Certain taxes are mandatory in various countries. There may also be an additional local tax charged at some airports. All taxes are subject to change without notice. Some countries have local city tax or government tax or tourism tax etc. which has to be paid directly at the hotel or services used. The same are not a part of the tour booking package cost.



TRAVEL DOCUMENTS:

Travel documents include (without limitation) airline tickets, hotel vouchers, tour vouchers, or any other document (whether in electronic form or otherwise) used to confirm a travel and accommodation related arrangement with a service provider. Travel documents may be subject to certain conditions and/or restrictions including (without limitation) being non-refundable, non-date-changeable, and subject to cancellation and/or amendment fees. All travel documents are non-transferable. All airline tickets must be issued in the name of the passport or Government ID proof (such as Aadhar Card / Pan Card), some carriers will deny carriage if the name varies between Government ID proof and the airline tickets and the booking may be cancelled subject to cancellation charges. Please review your travel documentation carefully and advise us immediately of any errors in the details. Any errors in names on your travel documentation will be your responsibility if not advised at the time of booking. It is your responsibility to collect all travel documents from us prior to travel.

PASSPORTS AND VISAS:

All individuals departing from India must be in possession of a valid passport and relevant visas. SND World Tourism Pvt. Ltd. advises Clients to apply for Visa well in advance to avoid any hassle. When assisting with international travel, SND World Tourism Pvt. Ltd. assumes that all travelers have valid passports. It is your responsibility to ensure that you have valid documentation, including but not limited to passports, visas, and re-entry permits which meet the requirements of immigration and other government authorities. Any fines, penalties, payments, or expenditures incurred as a result of such documents not meeting the requirements of those authorities will be your sole responsibility. All the expenses incurred for the visa or passport interview shall be borne by you and is not a part of the tour booking package cost. The Client is personally responsible for ensuring that they have a valid passport, relevant visa/s. Issuance of visas depends on the sole discretion of the visa counselor and SND World Tourism Pvt. Ltd. shall only act as a representative on behalf of the Client for the purposes of submitting the visa applications and related documents. All the visa related application(s) and document(s) in respect of the visa processing shall be duly submitted to SND World Tourism Pvt. Ltd. as per the relevant visa guidelines and within the timelines, as advised by SND World Tourism Pvt. Ltd. from time to time.

After the Visa is issued to Client/s, the Client/s are personally responsible for ensuring that details mentioned in the Visa as regards to the passport number, details of Client/s, Name, Date of Entry, and other relevant visa details are correct and issued in the name of Client/s. The Client/s are responsible to check their personal details on visas upon receipt of their passport along with the visa and in case any error has occurred on the visa, the Client/s shall inform the requisite counselor consulate and/or SND World Tourism Pvt. Ltd. about the same and the Client should get the errors corrected or changed before their travel dates. SND World Tourism Pvt. Ltd. should not be held responsible for any error occurred in the details of Clients' information on the visa and the Clients are bound to check and verify the details of visa as soon as receiving their passport stamped with visa and it shall be the Clients' sole responsibility to get the corrected visa re-issued from the requisite counselor or consulate before their date of travel. In the event the visa application made by the Client or by SND World Tourism Pvt. Ltd. (as the case may be) on his/her behalf is rejected by the visa counselor or consulate due to either inadequate supporting documents or for whatever reason or where the visa could not be processed due to late submission of application by the Client, SND World Tourism Pvt. Ltd. shall not be liable for such rejection under any circumstances. Rejection of visa shall lead to forfeiture of booking amount paid and no claim whatsoever shall be entertained for the same. The decision of visa grant, duration of the visa validity, number of entries permitted in respect of each such visa as well as the timelines for communicating visa decisions is at the sole and absolute discretion of the visa counselor or consulate and SND World Tourism Pvt. Ltd. shall have no liability whatsoever.

It is the Clients' responsibility that, the Clients must hold valid passport. The passport expiry date should not be less than 6 months before the intended date of travel booked with SND World Tourism Pvt. Ltd. and the Clients shall inform SND



World Tourism Pvt. Ltd. well in advance in case any passport is about to expire. SND World Tourism Pvt. Ltd. is not responsible in case of expiry of passport before or during their Travel Period and the SND World Tourism Pvt. Ltd. is also not responsible in case the visa is rejected on account of such expiry date of passport. The Clients are also required to update regarding the Emigrations Check Required (ECR) and or any other remark on the passport before booking the travel vacation with SND World Tourism Pvt. Ltd.

Rejection of visa will lead to deemed cancellation and the booking will stand cancel without any intimation or confirmation from the Client/s. Visa rejection date will be considered as the date of cancellation and the cancellation charge will be applicable accordingly. Client/s can re-apply by paying additional visa charges, however granting of visa is at the discretion of the respective Consulates and we will not be responsible for the same. If visa is not granted even the second time, the cancellation charge will be based on the date of the rejection of second visa. If no intimation of visa (granted or rejected) is received from the respective Consulate or Embassy, then it is considered as deemed cancellation and cancellation charge will be applicable as stated hereinabove. In case of group booking, if visa of an individual is rejected and the rest of the group cancels the tour then cancellation charges shall be applicable to the individual person.

RE-CONFIRMATION AND FLIGHT DEPARTURE TIMES:

You must re-confirm your flights and check for reschedules on your onward and return flights at least 48 hours prior to each journey as departure times can change. After the Travel Voucher/s are issued to Client/s, the Client/s are personally responsible for ensuring that details mentioned in the Travel Voucher/s as regards to the details of Client/s, Name, Date of Entry, and other relevant details are correct and are issued in the name of Client/s. The Clients are responsible to check their personal details on Travel Voucher/s and in case any error has occurred on the Travel Voucher/s, the Client/s shall inform the SND World Tourism Pvt. Ltd. about the same immediately and get the errors corrected or changed before their travel dates. The Client/s upon knowledge of error or omission of any details in the Travel Voucher/s shall give sufficient time to SND World Tourism Pvt. Ltd. for the correction of information of the same on the Travel Voucher/s and it is sole responsibility of Client/s to allow SND World Tourism Pvt. Ltd. for correction of such information to be completed within the intended travel date and SND World Tourism Pvt. Ltd. would not be held responsible for any lapse on the account of Client informing late or causing any delay in providing the information or the said error or omission on Travel Voucher/s to SND World Tourism Pvt. Ltd. regarding the correction or addition of information in the Travel Voucher/s provided to them.

THE COMPANY RESERVES THE RIGHT TO:

- a. Take the travel booking for the group tour and individual tour.
- b. Cancel the travel bookings even after the acceptance of the payment without assigning any reason. In this case the company shall refund the money to the Client/s.
- c. Dismiss any client/s from the tour for misbehavior especially if it affects the group and physical or verbal assault to the any co-traveler or any person on or during tour.
- d. Withdraw discounts at any point of time.
- e. Change the routing of Air Travel and travel by land.
- f. Change hotel and/or tour program due to unavoidable circumstances.



HEALTH AND TRAVEL INSURANCE:

Client must ensure that Client is aware of any health requirements and recommended precautions relevant to your travel and ensure that the Client carries all necessary vaccination documentation. In some cases, failure to present required vaccination documentation may deny you entry into a country. We recommend that the Client consult with their local doctor or travel medical service before commencing your travel. Advice on health requirements may be obtained from the Department of Health Leaflet Advice on Health for Travelers, which may be obtained from the Department of Health of the country that will be visited. In case the Client decides to obtain travel insurance, it should be noted that SND World Tourism Pvt. Ltd. acts as a mere facilitator and that the contract of travel insurance is directly between the Client and insurer. Client should check all the details of the travel insurance and in case of any error or lapse, report or communicate the same to the Insurer (travel insurance company) directly and get the same rectified by them, because SND World Tourism Pvt. Ltd. will not be responsible for the same. If the Client declines travel insurance, Client may be required to sign a disclosure. All the Clients, not possessing valid travel insurance, are travelling at their own risk.

AGENCY:

SND World Tourism Pvt. Ltd. acts as a travel agent only. We sell various travel related products on behalf of numerous suppliers or third party providers such as transport, accommodation and other wholesale service providers, airlines, coach, and rail and cruise line operators. SND World Tourism Pvt. Ltd. obligation is to make travel bookings on your behalf and to arrange relevant contracts between you and travel service providers. We exercise care in the selection of reputable service providers, but we are not ourselves a provider of travel services and have no control over or liability for the services provided by third parties. We have no responsibility for these services nor do we make or give any warranty or representation regarding their standard. All bookings are made on Client's behalf subject to the terms and conditions, including conditions of carriage and limitations of liability imposed by these service providers. Your legal recourse is against the specific provider and not SND World Tourism Pvt. Ltd. If for any reason, any travel service provider is unable to provide the services for which you have contracted, your remedy lies against the provider and not with SND World Tourism Pvt. Ltd. If you have any issues or problems whilst traveling, please contact your travel agent prior to making any adjustment to your booking. SND World Tourism Pvt. Ltd. will not be held responsible for any costs incurred as a result of decisions made without prior agreement from your agent. SND World Tourism Pvt. Ltd. will not be liable for any delays or deficiencies of any services provided by the suppliers or third party providers.

BAGGAGE:

We advise our Client/s not to carry any valuable item/s on the tour, in case of loss or damage in respect of your valuable items or their contents whether due to theft, accident or negligence, you are solely responsible for such loss or damage and SND World Tourism Pvt. Ltd. should not be held responsible for any such loss or damage of valuable item of the Client/s.

In all circumstances and at all times, it is the sole responsibility of the Client to take care of their baggage and personal effects, and SND World Tourism Pvt. Ltd. shall not be liable for any loss of baggage or personal effects of the Client by airline, cruise, coach, or any other carrier. It is advisable to carry valuables on person at all times and deposit the same in lockers or boxes whenever available. The Company or its representative/s will not be responsible for any loss of valuables or for making good such loss. Clients traveling by air will be subject to the airline restrictions or limitation on baggage weight, size, and pieces. These will be subject to change without prior notice. All the travel documents like



passport, visa, and tickets are totally your responsibility and in case you lose such documents, you may be compelled to curtail the tour and you may have to incur extra expenses, for which you alone shall be responsible. We shall not be responsible or liable for any loss or damage in respect of your baggages or their contents whether due to theft, accident, or negligence. Please take a note that if your baggage is lost or misplaced any time during the course of your tour, it is your responsibility to take all appropriate actions to file complaints with the concerned authorities, including police, airline office, and so on.

PARTICIPATION ON TOURS, PUNCTUALITY, MEALS, AND SO ON:

SND World Tourism Pvt. Ltd. is not responsible for any liability including missed sightseeing or subjecting to alternate travel arrangements, if you fail to meet the local concerned representative at assigned timings and pick-up points. SND World Tourism Pvt. Ltd. shall also not refund any cost or expenses incurred for termination of services to be provided due to unacceptable behavior on tour or services.

All meal preferences should be indicated by the Client at the time of booking.

SPECIAL EVENTS:

During Sundays, local Holidays, special events, or religious occasions, certain facilities such as shopping, places of pilgrimage, sightseeing tours, and art galleries or museums may be limited or not available to access, alternatives shall be offered whenever possible. However, SND World Tourism Pvt. Ltd. cannot be held responsible for any closure or necessary change in itinerary. In case of tours or sightseeing, SND World Tourism Pvt. Ltd. may reverse the directions or slightly amend the itinerary, and Client shall reach the appointed place at the designated date and time. No entitlement for refund where the Client misses the whole or part of the tour or sightseeing due to delay or any other reason whatsoever on its part.

Client shall behave in a diligent, cordial, and courteous manner, and avoid any distress or cause annoyance to co-travelers or engage in quarrels with the co-travelers, abstain from acts which may damage the property of the Company, co-travelers, or any others.

OUR LIABILITY:

SND World Tourism Pvt. Ltd. accepts the liability for those arrangements for your holiday, which are wholly within our control and we promise to make sure that the trip arrangements we have agreed to make, perform, or provide as applicable as part of our contract with you are made, performed, or provided with reasonable skill and care. However, we would like to draw attention to the following circumstances, which fall outside our direct control or where for some reason we are not prepared to accept liability.

The Company shall, in no circumstances whatsoever, be liable to the client or any person traveling with him or her for: any death, personal injury, sickness accidents, loss delay, discomfort, increased expenses, consequential loss, and/or damage or theft loss (including loss of possessions and loss of enjoyment) howsoever caused.

This means that, subject to these booking conditions, we will accept to provide necessary co-operation and assistance to you, in case you suffer death or personal injury and our employees, agents, or suppliers would use reasonable skill and care in making, performing, or providing assistance, as applicable.

**PRICING:**

All the prices are subject to the availability and can be withdrawn or varied without any prior notice by SND World Tourism Pvt. Ltd. Prices quoted are subject to change at any time until full payment is received from the Client and travel services or confirmed tickets are issued to the Clients. Price changes may occur by reason of matters outside our control, which increases the cost of the products or services subject to the market fluctuations and SND World Tourism Pvt. Ltd. should not be held responsible for any such change in prices due to market fluctuations. On account of such price change, SND World Tourism Pvt. Ltd. reserves the right to recover applicable surcharges to make up for foreign currency fluctuations, changes in the various cross rate of exchange, fuel costs, interest rate on holiday loans and the like if any. Further, we reserve the right to correct any pricing errors or omissions. Prices are per person on twin sharing basis unless otherwise stated.

GRATUITIES:

It is not a part of the cost quoted/invoiced for services requested. Though it's a norm to give gratuities for service that you may like, but the same is discretionary.

MONEY TO CARRY ALONG:

Client/s should carry sufficient money on tour to meet the personal expenses or to manage on tour emergencies. For example, any meals that are not included in the itinerary under respective tour, any additional sightseeing you plan on doing in your free time that is not covered in the itinerary, any additional personal expenses like alcohol, shopping, and any entertainment etc. are not included in the itinerary and any hospitalization, accident, Force Majeure, and so on are also not covered in tour package.

CANCELLATION POLICY:

Cancelled bookings will incur charges. We will be unable to provide a refund to you, until we receive the funds from the relevant supplier or third party provider. These cancellation charges can be up to 100% of the cost of the booking, regardless of whether travel has commenced or not. Additional charges will also be applicable when a booking is changed or tickets or other travel documents are re-issued.

As the tour or services to be provided to you are booked in advance from the relevant supplier or third party providers, the cancellation of such services earmarked for such product or service, the terms and conditions and cancellation policy of the relevant supplier or third party providers would be applicable in addition to the SND World Tourism Pvt. Ltd. Cancellation Policy.

Any cancellation of tour or services has to be in writing clearly stating the reasons for cancellation. You expressly agree to the foregoing terms. Upon cancellation, SND World Tourism Pvt. Ltd. has the right to levy such cancellation charges (as specified by SND World Tourism Pvt. Ltd. at the time of booking) as may be levied by the relevant supplier or third party provider from time to time. Such cancellation policies may be subject to change without prior intimation. Therefore, any cancellation of tour or services booked by the Client will attract Cancellation Charges, as the tour or services to be provided to you are booked in advance from the relevant supplier or third party providers.



REFUND POLICY:

SND World Tourism Pvt. Ltd. reserves the right to determine the quantum of refund payable in case of cancellation or amendment of a tour due to Force Majeure or any other circumstances. Such refund would be based on various factors like the number of participants, the cancellation policies of suppliers like hoteliers, airlines, coach operators, and so on, and the decision of SND World Tourism Pvt. Ltd. on the quantum of refund shall be final. It would take at a minimum of ninety (90) 'business days'* to process such refunds.

**Business days exclude national holidays and weekly off (weekly 1 day).*

In case of SND World Tourism Pvt. Ltd. exercising its discretionary rights to alter, amend, or cancel any tour or holiday advertised, the Client who has booked for such tour can exercise one of the following options:

- To continue with the tour as altered or amended;
- To accept any alternative tour, which SND World Tourism Pvt. Ltd. may offer; or
- To unconditionally accept the return of the tour cost charges (after deduction of the actual expenses incurred by us on your booking like visa, travel insurance, ticket voiding charges and other overheads as applicable from case to case) in full and final settlement and SND World Tourism Pvt. Ltd. shall not be liable to pay the Client, compensation, consequential loss, damages, additional expenses or interest charges over and above as is computed by SND World Tourism Pvt. Ltd. as per the Cancellation Policy. The Client will not be entitled to make any grievance or any claims thereafter in respect of the same.

In case of the Client travelling on an amended tour, the legal relation between the parties shall not change only by virtue of the altered/amendment. The Client, opting to continue with the tour arrangements as altered or amended, shall pay additional charges, if any, levied by SND World Tourism Pvt. Ltd.

There shall be no refund if the Client does not or cannot utilize any service included in the tour cost or paid for services like meals, rooms, entry tickets, and excursions, nor can any refund be made for lost, mislaid, or destroyed travel tickets or vouchers. In any case, the Company shall not be liable towards any consequential loss, damage or extra costs suffered by the Client for any reasons whatsoever.

Providing any complimentary services or items is at the sole discretion of the management of the Company. SND World Tourism Pvt. Ltd. reserves all the rights to revoke, amend, stop, or discontinue these services or items, at any time without prior notice, nor any refund can be made on account of such revoke, amend, stop, or discontinue of complimentary services to the Client/s.

The full and final settlement amount, that is the final refund amount after considering the costs of various factors like the number of participants, the cancellation policies of suppliers like hoteliers, airlines, coach operators, and so on, shall be refunded to Clients by SND World Tourism Pvt. Ltd. on the Clients' Bank Account as per the Bank Account Details provided by the Client/s and the said refund will be transferred by online, electronic transfer of funds only. No Cash refunds will be provided by SND World Tourism Pvt. Ltd. to any Client/s under any head.



AGREEMENT:

By signing these Terms and Conditions and payment of booking amounts, the Client (either through himself/herself or its representative) accepts the booking conditions mentioned herein, not only on his/her behalf, but on behalf of all the travelers/persons booked under him/her. The signing of the Terms and Conditions shall mean acceptance by the Client in totality of the Terms and Conditions contained herein. SND World Tourism Pvt. Ltd. reserves the right to decline to book any person/s without assigning any reason whatsoever. Signing of the Terms and Conditions shall legally bind the parties into a contract. Until SND World Tourism Pvt. Ltd. has received the amount specified as non-refundable interest free booking amount in Booking Amounts and Final Payments above, there shall be no legal and binding contract between the parties. The payment in full shall be received as per the procedure mentioned above. In case of any deviation with the process of payment, SND World Tourism Pvt. Ltd. reserves the right to terminate the booking with resultant forfeiture of booking amount and apply cancellation charges as may be applicable from time to time. Any payment made by the Client would not constitute payment to SND World Tourism Pvt. Ltd. until the same is remitted to the account of SND World Tourism Pvt. Ltd. No person including the employee/s and agent/s of the Company even in writing has the authority to alter, amend, modify, or waive any stipulation, representation, term, or condition set forth in this document. Also assurance of any service or facility given by any employee or agent of the Company, which is contrary to what is set forth in the aforesaid terms and conditions, price grid or quotation, shall not be binding on the Company under any circumstance whatsoever. All tours are subject to prevailing laws, rules of Reserve Bank of India (RBI)/Government of India (GoI). Rights of admission to the tour are expressly reserved. Client hereby agrees to waive any rights to challenge the validity or enforceability of these Terms and Conditions on the ground that the agreement created by acceptance of these Terms and Conditions was made electronically.

BOOKING AUTHORITY:

Person booking or contacting with SND World Tourism Pvt. Ltd. must be 18 years of age or older and also agree and undertake that they have authority to bind all passengers that they book on behalf of under the same Terms and Conditions.

LIABILITY:

We always do our best to make sure your holiday arrangements are satisfactory. However, we cannot accept any liability of whatever nature, whether in contract, tort or otherwise, for the acts, omissions or default, whether negligent or otherwise, of these service providers, over whom we have no direct control. Under circumstances, where liability cannot be excluded, such liability is limited to the value of that particular purchased travel arrangements in respect of which claims arise. We do not accept any liability in contract, tort or otherwise for any injury, damage, loss, delay, additional expense, or inconvenience caused directly or indirectly by force majeure or any other event which is beyond our control or which is not preventable by reasonable diligence on our part. In particular, but without limitation to these conditions, we accept no responsibility for any loss, damage or injury you suffer as a result of terrorism, war (including civil-war), coup, riot, civil disturbance or any type of criminal act. It is your responsibility to inform yourself about the safety and security situation in the places you are travelling to. Under no circumstances shall the Company be liable to the Client and/or travelers or persons travelling with the Client for any personal injuries, sickness, loss of baggage or denial of visas. In any case, the Company shall not be liable towards any consequential loss, damage or extra costs suffered by the Client for any reasons whatsoever.



BROCHURE ACCURACY:

We endeavor to ensure that the contents of the brochure are accurate. The brochures describe amenities/services/activities that are available under normal circumstances. However, such amenities/services/activities are subject to change due to events beyond the control of the Company such as strikes, festivals, traffic, bad weather, over booking of flights/hotels, rescheduling/rerouting/cancellation of flights rail or roadways, closure of / restricted entry at a place of sightseeing. We will undertake efforts to inform the change (if any) to the Client prior to or during booking of the package, or tour, or else, our tour manager or local representative will inform you of the same. We appreciate your understanding and solicit your full co-operation in accepting such circumstantial changes. We will not be liable for any defect or deficiency in services on account of any changes in the amenities/services/activities mentioned in the brochures.

DISPUTE RESOLUTION AND GOVERNING LAW:

Any dispute, controversy, or claim by or among the parties hereto arising out of or relating to or in connection with the transactions contemplated hereby or regarding tours, booking, including, without limitation, under this agreement or the organizational Documents, or the breach, termination or thereof (a "Dispute") shall be finally settled by arbitration in accordance with the Arbitration rules of The Arbitration and Conciliation Act, 1996, except as modified therein. That in the event of a dispute or difference between the parties, the territory jurisdiction, or place shall vest in court/forum/tribunal in Pune alone having jurisdiction to decide the said matter or dispute.

By using our website, you confirm your Agreement to the website's terms of use, and you undertake to comply with them. The Terms and Conditions and Contents mentioned on the website are exclusive property of SND World Tourism Pvt. Ltd. We reserve the copyright and all proprietary rights on the website and all its content. The material contained within the website is the property of SND World Tourism Property Pvt. Ltd. or its affiliates unless identified as belonging to third parties. You are not granted any right or advised not use or license to use any trademark of SND World Tourism Pvt. Ltd.

Place :

Date :

Name and Signature.